

TERMS AND CONDITIONS – DELTA CURVE TUTORING

1. Acceptance of Terms

By registering for tutoring services, booking a session, or making payment to Delta Curve Tutoring (“the Company”), the parent, guardian, or student (“the Client”) confirms that they have read, understood, and agree to be bound by these Terms and Conditions. These Terms form a legally binding agreement between the Client and the Company.

2. Services

The Company provides private tutoring and academic support services. The Company will make reasonable efforts to provide tutors and educational support but does not guarantee specific academic outcomes or examination results.

3. Client Responsibilities

The Client agrees to:

- Provide accurate registration information.
- Ensure the student attends sessions on time and prepared.
- Maintain a suitable learning environment for online sessions.
- Communicate any issues or scheduling changes in advance.

4. Payment Terms

All tutoring fees must be paid in advance unless otherwise agreed in writing. Payment schedules, rates, and packages will be communicated at the time of booking. Failure to make payment may result in suspension of services.

5. Cancellation and Rescheduling

Clients must provide at least 24 hours’ notice to cancel or reschedule a session. Sessions cancelled with less than 24 hours’ notice may be charged in full unless exceptional circumstances apply.

6. Tutor Availability

The Company will make reasonable efforts to maintain consistent tutor availability. However, the Company reserves the right to substitute tutors where necessary.

7. Code of Conduct

Clients and students must treat tutors with respect and professionalism. The

Company reserves the right to terminate services immediately if inappropriate behaviour occurs.

8. Liability

The Company accepts no liability for indirect or consequential losses arising from the use of tutoring services. The Company's total liability shall not exceed the fees paid for the tutoring services provided.

9. Termination

Either party may terminate tutoring services by providing written notice. Any outstanding payments for completed sessions remain payable.

10. Privacy and Data

Personal information provided by Clients will be handled in accordance with applicable UK data protection laws and used only for the purpose of delivering tutoring services. For more details see our Privacy Policy.

11. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

12. Agreement

By registering, booking tutoring sessions, or making payment, the Client confirms acceptance of these Terms and Conditions.